

## QUALITY POLICY

TasSpan Civil Contracting believes our Clients expect a continually improving service.

By consistently providing customer value and satisfaction through leadership, continual improvement and employee development, we will meet that expectation and produce work we are proud of.

To achieve our quality goals, TasSpan Civil Contracting operates an Integrated Management System (IMS) that complies with the international standard of good practice ISO 9001:2016.

Senior Leadership promotes honest and clear communications with our Clients to ensure we fully understand their requirements and deliver products and services that are fit for purpose.

Continuous improvement is achieved by internal auditing, third party auditing, management review and corrective and preventive actions.

All TasSpan Civil Contracting personnel are responsible for the quality of their work. The company actively pursues training to enhance the skills of management and staff and has established processes to achieve the required standards.

This Quality Policy is reviewed annually and revised to ensure its relevance and effectiveness.



**Goutham Velmurugan**

Director

13 August 2020